



421 Butler Farm Road | Hampton, VA 23666

**Connect with services:**

800.532.5274 | [patientadvocate.org](http://patientadvocate.org)

Se Habla Español | [espanol.patientadvocate.org](http://espanol.patientadvocate.org)



DISPENSING HELP, DELIVERING HOPE

**Connect with services:**

886.512.3861 | [copays.org](http://copays.org)



*Solving insurance & healthcare access issues since 1996*



Platinum  
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**Candid.**



All PAF services are provided at no cost to the patient.

**To support our mission through a tax-deductible donation, please visit:**

<https://www.patientadvocate.org/get-involved/donate/>

Tax ID# 54-1806317

**PAF is the nation's largest  
comprehensive healthcare  
safety net charity.**

## Our Mission

Patient Advocate Foundation (PAF) is a national 501(c)3 non-profit organization which provides case management services and financial aid to patients with chronic, life-threatening and debilitating illnesses.

## Our Comprehensive Ecosystem of Support



Every day, thousands of people receive a life-altering diagnosis, and many more live with chronic disease. Some will struggle with navigating administrative and financial burdens. PAF provides case management interventions that remove barriers to affordable and equitable healthcare, diving in headfirst where the need is greatest.

But we don't stop there. Learning from the case management experience, PAF continues to expand and improve support for people through our Co-Pay Relief program, financial assistance funds, interactive patient education, advocacy tools, research partnerships, and community outreach and engagement.

We invite you to learn more, connect with help and support our mission.

PAF's **Case Management** offers free, one-on-one assistance to patients and families to help them navigate access to healthcare services, disability and insurance benefits, and essential cost-of-living support programs. Patients helped through case management represent more than 900 distinct diagnoses and multiple unique issues.

*"PAF has been helping to save my life over these many years... from copay assistance and reimbursement for life-saving medication to case management when I felt alone and hopeless..."*

*Lorna, HIV*

PAF's **Co-Pay Relief (CPR)** program provides direct financial assistance with health insurance premiums, co-payments, co-insurance and deductibles required by the patient's insurer for medications prescribed to treat and manage their disease. CPR offers:

- Immediate eligibility decision
- Multiple payment methods including virtual pharmacy cards
- Best in class service and compliance

PAF's **Financial Assistance Funds** provide small grants to eligible low-income patients for non-medical expenses including transportation, food, housing, utilities, and more. PAF also partners with other non-profit organizations to manage the administration of their financial assistance programs.

PAF's **Education and Interactive Trainings** deliver actionable guidance and expert advice on healthcare topics in a variety of formats with content that is relevant to all audiences. Tools Include:

- Educational Resource Library
- National Financial Resource Directory
- Interactive Training Series

PAF's **Health Services Research** focuses on understanding the patient experience and priorities of care, evaluating the impacts that cost, social determinants and health policy have on access, treatment choices and outcomes.

Visit [www.patientadvocate.org](http://www.patientadvocate.org) or call 1-800-532-5274 for help.